



Customer Testimonials

"On our CQC inspection in May 2013 I was able to demonstrate knowledge and compliance with many of the outcomes raised by referring to the [iQ CQC toolkit](#). I was able to explain that all staff use the Document Library to refer instantly to practice policies and explained that these are updated by me on receipt of any changes to practice or legislation. The Inspector seemed very satisfied that our policies and procedures were up to date and centrally held, as well as easily accessible, and she had not seen this facility yet in any of her other CQC visits. Our visit went incredibly smoothly and we passed 'with muster' in the words of our inspector."

Practice Manager, The Hyman Practice, Birmingham

"I am extremely happy with the [iQ CQC Toolkit](#). The toolkit has provided me with an excellent protocol library with the ability to manage version control and provide evidence to support an application to be registered with CQC. The entire system is easy to use or amend as required. The toolkit also provides me with the opportunity to add any other policies and protocols which are outside of the CQC remit; [QOF](#) and [SOP's](#) as an example. The ability to save the documents to the server and create shortcuts from each terminal will negate the need for paper documents going to each member of staff. When a change is made, you simply update the version of the document and then send an e-mail to all staff telling them of the change and where to view the document."

Practice Manager, Hereford

"iQ's [Employment Manager](#) and [Health & Safety Manager](#) are really excellent products. It is everything that you need for practice management because everything is included. It is such a helpful resource to have. The advice given by the Legal Helpline is marvellous - straight to the point, good, strong advice and you are never left wondering. The knowledge that we also have insurance cover up to £100,000 for Employment Tribunals is a great comfort."

Practice Manager, Nottinghamshire

"I have spent many years encouraging higher standards of professionalism within practices, so that the significant contribution made by practice managers is recognised both by patients and doctors. This task has become much easier to implement with the systems and support provided by iQ Medical. They provide the complete solution to many aspects at prices which cannot be equalled."

Practice Manager, Gateshead

"With 19 years as a Practice Manager and 40 well trained staff, I didn't think we could find a better way of [managing human resources](#), [health & safety](#) and [finances](#) until we used the iQ products."

Practice Manager, Fife

"iQ's products provide a one-stop shop for all [employment](#) and [health and safety](#) issues, as well as [business planning aids](#) and [financial management tools](#). The main bonuses have to be the specialist Legal Advice Line where you can get instant advice with employment problems, and the Legal Expenses and Awards Insurance should you be unlucky enough to face an employment tribunal. The software available from iQ has saved me hours of work and has certainly been money well spent. I recommend it to all practice managers... why reinvent the wheel?"

Practice Manager, Nottingham

"Discovering iQ Medical has been the best thing that has ever happened to me! It has saved me such a lot of time and work - I now have a [Health & Safety](#) policy plus [Employment Handbook](#) to be proud of! Never in a month of Sundays would I have been able to complete these tasks to such a high standard. I would recommend iQ Medical to any manager who knows what they need to achieve but is finding it difficult to cope with the workload. Thank you very much!"

Practice Manager, Birmingham

"The products available from iQ Medical are the most cost effective and efficient way of implementing all the essential management operations and competency framework which are specified in the GMS contract. They have created more time which has allowed us to focus more on the care of patients. Every GP practice in the country should regard this as an essential part to providing evidence of professional management skills which can be used for accreditation schemes such as RCGP, MPS and CQC."

Practice Manager, Chesterfield

